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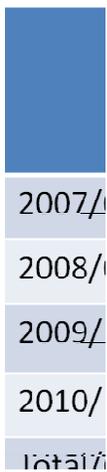
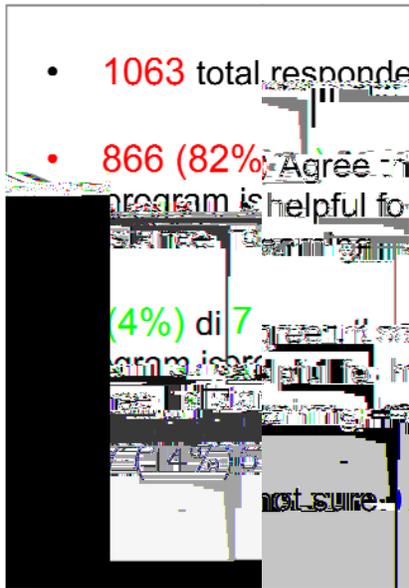


Figure 3B: Assessment o



Comments, suggestions and more

A total of 214 respondents left comment roughly into four categories as following

133 (62%) Appreciative messages, suc

I LOVE IT

Excellent Service

THE ONLINE SERVICES HAVE BEEN GRE RESEARCH AND FINDING JOURNALS AN THEY ARE VERY HELPFUL, EASY TO ACC They are a great help to people like my assignments and other projects.

Very interesting and helpful, I wish thi to each student as they app

I like this service,, is easy to u

38(18%) – Problems and sug

USE OF MORE VIDEOS TO ENSURE THAT ALL INFORM Need more full text journa ALLOW ACCESS TO MORE VIDEO TRAINING FOR ADV

I have taken this assessment wrong. I am not sure if it is wc

18(8%)—about the library's general services and others, such as (verbatim):

Make inter library borrowing available to all distance learning students not just those enrolled in the community university.

As an online older student that lives a couple hours from campus and am very happy that I can access the journals online. Is there a way to take out books and have them sent through the mail and then returned through the mail?

There helpful but prefer asking a librarian and going to the school's library in person!

If we have a question we should be able to e mail it and receive a response via e mail asap

25 (12%) – about Blackboard online learning, such as (verbatim):

I PREFERRED THE OLD VERSION OF WEBCT TO THIS ONE.

GREAT CLASS ONLINE. IT WAS MY FIRST AND I REALLY ENJOYED IT.

HAD PROFESSORS SUBMIT GRADES/FEEDBACK ON EACH ASSIGNMENT. DON'T WAIT TIL SEMESTER OVER TO GIVE GRADE OR FEEDBACK ON HOW I CAN IMPROVE.

MORE COURSES SHOULD BE AVAILABLE DURING THE SUMMER

how do i go about starting my online class? i do not know how to even get my assignments or deadlines for the online class.

Have all the information for online classes clearly laid out. It is confusing to deal with WebCt and LiveText. The process should be streamlined. Fulltext is a waste of student funds in any economic times, specifically now.